



2026 Locution User Group Class Schedule With Descriptions

The 2026 Locution User Group Conference Class Schedule consists of all-attendee instructional classes. In the past, we've had two separate tracks for basic and advanced classes, but some attendees' comments indicated a desire to start with basic classes and then immediately follow with the advanced classes at the same User Group. We believe this request makes a lot of sense, so we've implemented a single track for this year's user group conference. As always, we'll be listening again to this year's comments for suggestions for next year.

Monday, Sept 14, 2026

5:30 – 8 pm

Welcome Reception (*Meet the Locution staff & enjoy beer, wine & soft drinks, hors d'oeuvres & dinner*)

Location: Golden Hotel West Patio and Ballroom

8 pm

Explore Golden

After the reception, attendees are free to explore downtown Golden.

Tuesday, Sept. 15, 2026 (Conference Day 1)

7:30 – 8:45 am

Breakfast Buffet

Location: Golden Vista Room – Golden Hotel

9 – 10 am

Location: Golden Hotel Main Ball Room

Locution 2025 Advancements Update: Innovations Status

Glenn Neal and Tom Wultich

Class Description: In this kick-off session for the user conference, Locution Systems President / CTO Glenn Neal will be providing updates and information on the status of Locution tech advances that were announced at the 2025 Locution User Group Conference. This will include live demonstrations of Locution Configuration Manager in use for various customers.

10:10 – 11:00 am

Troubleshooting The Top 5 Most Common Technical Issues –

Tony Vasquez

Class Description: Tony will discuss the top 5 most common technical issues, as well as how to best approach and resolve each.

11:10 am – Noon

Locution & Cybersecurity

Glenn Neal and Matt Crabtree

Class Description: Cybersecurity has never been more important, and the threats appear to be accelerating. This session will review some of the basics of cyber threats and best practices for cybersecurity.

Noon – 1 pm

Lunch

Location: Golden Vista Room – Golden Hotel

1:15 – 2 pm

Tone & Voice Basics

Michelle Taylor and Tara Gover

Class Description: Our technical specialists will explain how to control tones and voice in the PrimeAlert system, including:

- The basics of tones and voice in a Locution FSA system;
- 3 different ways to configure voice and tones (from the most basic to the most versatile).

2:10 – 2:55 pm

Advanced Tone & Voice

Glenn Neal

Class Description: This advanced class will take a deeper look into the features, functions, and configurability for tones and voice. We will start with the three parts to Locution's Advanced Voice Configuration related to the incoming AVA string sent from CAD:

- 1) **Defining announcement preambles for each incoming field** (e.g. incidents, street address, units...). We will also discuss single- and multiple-field preamble options.
- 2) **Defining how each field is to be announced.** This section will cover how the 15 different numeric announcement types can be defined, along with how simple a, b, c letters, and phonetics can be announced, in order to deal with vocalizing apartment numbers or specific areas.

- 3) **Defining the resulting field or unit ordering.** We'll cover how separate ordering rules can be defined for radio, stations, or move-ups.

There are many new tone and voice capabilities that have been added in recent years, thanks to customer feedback and requests. To that end, we'll cover:

- 1) the use of complex aliases;
- 2) the ability to define the use of specific tones and channel or radio node to use;
- 3) configuration of repeating announcements or ordering of dispatch information per an agency's preferences.

3 – 3:30 pm

How to Review Log Files for Troubleshooting

Tony Vasquez and Tara Gover

Class Description: Our technical support experts will explore how to review Locution PrimeAlert log files. They will provide insights on what to look for in your log files, which will help you diagnose and resolve technical issues more quickly.

3:40 – 4:45 pm

Customer Presentations / Interactive Session

Moderated by Matt Crabtree

Class Description: Based upon the requests we've received from previous conference attendees, we've added this new session. We plan to include presentations from customers using the Locution FSA system, as well as host a moderated, interactive discussion where attendees can ask questions and provide suggestions to their fellow attendees.

6:30 – 9:45 pm

Off-site Dinner

Location: The Fort (A Denver culinary landmark since 1963)

- **5:45 pm** Board bus for the trip to The Fort
- **6 – 6:20 pm** Bus trip to The Fort
- **6:30 – 9:30 pm** Cocktail reception + a multi-course dinner
- **9:30 pm** Board bus to return to The Golden Hotel
- **9:30 – 9:45 pm** Bus trip back to The Golden Hotel



Wednesday, Sept. 16, 2026

7:30 – 8:45 am

Breakfast Buffet

Location: Golden Vista Room – Golden Hotel

9 – 10 am

Locution Advancements Coming in 2027

Glenn Neal

Class Description: The next of the two Locution major advancements provided each year will be **announced in this session**. These advancements will take the PrimeAlert system into the next level of efficiency, functionality, and ease of use.

10:15 – 11:15 am

Technical Session on Tier 2 / Tier 3 Radio Backup

Gary Christiansen

Class Description: We are offering this session based upon requests from last year's attendees. This "Nuts & Bolts" technical session will include a technical explanation and real-time demonstration of the Locution hardware elements used for Tier 2 / Tier 3 radio backup. We'll also provide a procedural document to quickly check hardware function by LED indication. An overview of a new Day/Night radio monitor hardware configuration and associated software to enhance Tier 2 / Tier 3 Radio backup operation will be covered as well.

11:25 am – Noon

Health & Wellness Series: Hearing Loss in the Fire Service

Courtney DeWinter

Class Description: Hearing loss in the fire service is a massive problem that affects a significant number of first responders nationwide. In this new Health & Wellness Series class, we will cover the magnitude of the problem of hearing loss in the fire service, the ways that hearing loss occurs, and the fire station alerting technologies that can mitigate or prevent hearing loss for first responders.

Noon – 1 pm

Lunch

Location: Golden Vista Room – Golden Hotel



1:15 – 2 pm

The Locution Cabinet: Up Close Presentation

Tony Vasquez and Brandon Arndt

Class Description: Our technical experts will take you through a deep dive of the PrimeAlert cabinet, examining the components inside that make it all work. This session has been very popular among both new and longtime customers alike, and will be further enhanced for this year's conference, based upon customer feedback.

2:10 – 2:45 pm

Server Options & Configurations

Tara Gover and Michelle Taylor

Class Description: Our technical support specialists will cover how to configure various server level functions, included Greater Alarm, Email Alerts, and more.

2:55 – 3:30 pm

Locution & AI

Glenn Neal

Class Description: In previous classes, we've covered the evolution of AI and the challenges still associated with this new technology. In this year's session, we will cover some AI basics, and then we will discuss Locution Systems' plans for integrating AI into the Locution FSA system.

3:40 – 4:45 pm

Station Tour or Informal Breakout Session (Choose 1)

Option 1: Station Tour of West Metro Station 10

- 3:45 - 4 pm Bus loading
- 4 - 4:15 pm Bus ride to station
- 4:15 - 4:45 pm Station tour
- 4:45 – 5 pm Bus ride back to The Golden Hotel

Option 2: Informal Breakout Session

Class Description: Locution staff will be available to talk and answer questions.

4:45 – 5 pm

Closing Comments and Attendee Survey

Glenn Neal



Thursday, Sept. 17, 2026

7:30 – 8:45 am

Farewell Breakfast Buffet

Location: Golden Vista Room – Golden Hotel

We hope to see you again next year!