

2025 Locution User Group Schedule of Classes & Event

The 2025 Locution User Group Conference Class Schedule will feature a combination of all-attendee instructional classes, as well as Tuesday afternoon Dual Track classes. For the Track-based classes, Track A is designed for all, both first-time participants as well as those who have attended before. Track B is designed more for those with certain specific, often more advanced needs, though valuable information is provided and all are welcome.

Monday, Sept 8, 2025

5:30 – 8 pm

Welcome Reception (*Meet the Locution staff & enjoy beer, wine & soft drinks, hors d'oeuvres & dinner*)

Location: Hotel Boulderado Mezzanine

8 pm

Explore Downtown Boulder

After the reception, attendees are free to explore downtown Boulder

Tuesday, Sept. 9, 2025 (Conference Day 1)

7:30 – 8:45 am

Breakfast Buffet

Location: Mezzanine of Hotel Boulderado

Common Classes For All

Location: Hotel Boulderado Ballroom

9 – 10 am

Locution 2024 Advancements Update: Innovations Status – Glenn Neal

Class Description: In this kick-off for the user conference, Locution Systems CTO / President Glenn Neal will be providing updates and information on the status of Locution tech advances that were announced at the 2024 Locution User Group Conference. Specifically, Glenn will provide updates on the status of the **PrimeAlert Configuration Portal** and the **PrimeAlert Configuration Manager**.

10:15 – 11:15 am

Health & Wellness Series: The Negative Effects of Noise Stress on First Responders & the FSA Technologies That Mitigate These Effects – Courtney DeWinter

Class Description: Noise stress can cause significant, negative health effects on first responders. In this class, we talk about the negative effects of occupational noise in the fire service and station alerting technologies that can be deployed to mitigate occupational noise stress for first responders. In addition, we will cover some functionality enhancements in the PrimeAlert system related to PrimeAlert noise mitigation technologies.

11:30 am – 12:15 pm

Troubleshooting The Top 5 Most Common Technical Issues – Tony Vasquez, Michelle Taylor

Class Description: In this class, we will cover the top 5 most common technical issues that the Locution tech support team encounters on a regular basis, and how to resolve each of these. **A very important technical item is our showing the options available regarding how to upgrade to Windows 11 while minimizing potential issues. (Microsoft's new standard with Windows 11 is to hold back voice before login – there are multiple ways to work around this.) We discussed this subject briefly in the Tech Briefs email we sent out to our customers but will be able to go into more details at this session.)**

12:15 – 1:15 pm

Lunch

Location: Mezzanine at Hotel Boulderado

Tuesday Afternoon Track Classes

Location: The Hotel Boulderado Ballroom will be divided into two rooms. Please feel free to change rooms with each session based upon which classes are most appropriate for your needs.

1:15-2:15 pm

Track A: For those interested in basic control of tones & voice Tone & Voice Basics – Tara Gover

Class Description: This class will cover the basics of controlling voice & tones in the PrimeAlert system. The top 3 areas of content will include:

- The basics of voice & tones in a Locution FSA system
- 3 different ways to configure voice & tones (from the most basic & easiest to the most versatile yet complex to configure)
- 3 different voicing options

***Track B: For those interested in significant control of tones & voice
Advanced Tone & Voice Control – Glenn Neal***

Class Description: Note that Locution basic tone setup allows tones to be defined and generated based upon stations and/or units on the call, in a one-to-one setup. Locution's Advanced Tone Management allows users to define, via use of Boolean equations and Wild Cards, precisely which tone or tones are to be generated and what channel or channels they are to be sent over. An example would be if the dispatch is for these two stations and these specific units and specific incident, but not these specific units, then generate the tone defined for, the present existing setup field for this unit or otherwise use this specific tone.

As more and more departments are combining their departments with others, this is often becoming an essential capability to operate separate agencies tone designations. New content since last year will additionally cover how to deploy and control tones over Motorola or Harris tone radio consoles.

2:30-3:30 pm

***Track A: For those interested in automated dispatching radio systems
Radio Basics & Radio Tiers – Gary Christiansen***

Class Description: This class will include a general discussion on radio basics & supported radio tiers. In addition, there will be a general question-and-answer session with Locution's radio expert during which Locution customers can ask specific questions related to their Locution FSA systems.

***Track B: For those interested in zoned fire station alerting or
upgrades to your zoned FSA system***

Zoned Fire Station Alerting – Luke Williams, Matt Crabtree

Class Description: This class will cover the basics & options of zoned fire station alerting, plus considerations for upgrading your existing zoned station alerting system.

3:45-4:45 pm

***Track A: For those interested in learning to do more of their own tech
troubleshooting***

How To Review Log Files – Tony Vasquez, Tara Gover

Class Description: This class will explore how to review log files available for viewing in different parts of the system – from server log files to log files in the dispatcher interface & more. We will provide insights on what to look for in log files to more quickly diagnose and resolve technical issues.

Track B: For those interested in learning about bidding & procurement strategies, logistics & the upgrade process

Installation Insights – Luke Williams, Matt Crabtree

Class Description: Attendees will learn about procurement tips including bidding types, procurement strategies & spec writing to logistics planning such as cabling, the upgrade process, and more. There will be time for open Q&A so come with your questions.

4:45 – 5:30 pm – Personal Time

- Time to relax or review the day with others between classes and dinner.

5:30 – 8 pm

Off-site Networking Dinner

Location: Rembrandt Yard (An event venue & art gallery just across the street from Hotel Boulderado)

- **5:30 – 6:30 pm** - Cocktail Reception – 2nd floor of Rembrandt Yard
- **6:30 – 8 pm** – A delicious multi-course Dinner – 3rd floor of Rembrandt Yard
- **8 pm** – Time to explore downtown Boulder

Wednesday, Sept. 10, 2025 (Conference Day 2)

7:30 – 8:45 am

Breakfast Buffet

Location: Mezzanine of Hotel Boulderado

Common Classes for All

Location: Hotel Boulderado Ballroom

9 – 10 am

Locution Advancements Coming in 2026 – Glenn Neal

Class Description: The next of the two Locution major advancements provided each year will be **announced in this session**. These advancements will take the PrimeAlert system into the next level of efficiency, functionality & ease of use.

10:15 – 11:15 am

Locution Server Options & Configurations – Tara Gover

Class Description: This class will cover how various functions that are managed at the server level can be configured, included Greater Alarm, Email Alerts & more.

11:30 am – 12:15 pm

Artificial Intelligence (AI) & Station Alerting – Glenn Neal

Class Description: In 2024, we covered the basics on the evolution of artificial intelligence, and its current positive results as well as potential drawbacks. This year, we take a deeper look at AI, and how to consider the use of AI as well as how it's presently incorporated into fire station alerting systems.

12:15 – 1:15 pm

Lunch

Location: Mezzanine at Hotel Boulderado

1:15 – 2:15 pm

How The PrimeAlert Cabinet Works – Tony Vasquez, Brandon Arndt

Class Description: In 2024, we did a deep-dive into the components inside a PrimeAlert cabinet. This year, we will expand on this, and we discuss the various components in the cabinet and how they interact with one another.

2:30 – 3:30 pm

Responder Mobile App – Matt Crabtree, Nick Romanyshyn

Class Description: We'll be showing operation and new additions added to our Responder Mobile app.

3:45 – 4:45 pm

Third-party Integrations With The Locution FSA – Multiple Speakers from Locution and Third Parties

Class Description: This session will cover integrating other applications and hardware with Locution that can provide additional functionality. Bruce Bjorne, Director of Sales, from First Arriving will present their integration with Locution to provide enhanced information and situation awareness. Other integrations with Locution that are planned to be covered include the Safe Haven Baby Box and an automated seismic alerting system. As this present world is changing so fast, if we discover other highly interesting 3rd-party vendors between now and the User Group, we may opt to make some adjustments to the 3rd-party vendor list.

4:45 – 5 pm

Conference Wrap-up With Locution CTO / President Glenn Neal

Location: Hotel Boulderado Ballroom

5 – 6 pm

Optional Focus Group – Glenn Neal, Tom Wultich

Location: Hotel Boulderado Ballroom

Description: In this optional focus group session, we will have a deeper technical discussion about your current and future needs, along with future functionality and technologies that Locution could provide. This small group setting is a unique opportunity for you to meet directly with Locution product development to help drive the Locution product roadmap. If you're interested to learn more about this focus group, please email Tom Wultich, Locution Systems Product Management, at: tom.wultich@locution.com.

6 pm

Free Night To Explore Boulder

This is a free night for you to explore Boulder's Pearl Street Pedestrian Mall, which is loaded with one-of-a-kind restaurants, shops & bars. Please check out our Boulder Pearl Street Mall dining guide on the Locution Website in the User Group section. We've curated a list of 5 worthy restaurants to visit – as well as providing a link to the full dining guide for Boulder's Pearl Street Pedestrian Mall.

Thursday, Sept. 11, 2025 (Departure Day)

7:30 – 8:45 am

Farewell Breakfast

Location: Hotel Boulderado Mezzanine